As a new CylancePROTECT client, when you leverage ThreatZERO Services for your implementation, you will be brought to a zero-threat level, moving your environment into a state of PREVENTION. But as new endpoints are added, new CylancePROTECT features or new agent versions are released, or asset inventory maintenance occurs, your ThreatZERO status may become degraded.

Cylance® Consulting’s ThreatZERO Prevention Assurance is the solution to maintaining your ThreatZERO status. The program provides an ongoing care strategy that assesses and remediates issues that arise, and ensures maximum security and continued return on investment for your organization.

Service Overview

The ThreatZERO Prevention Assurance service provides:

- Generation, delivery, and full review of the Cylance ThreatZERO Prevention Assurance or Vital Signs Report
- Policy review showcasing best practices, suggested modifications, and further recommendations to re-establish prevention status
- Full malware status review during which threats are identified
- Full review of potentially unwanted programs (PUPs)
- Full review of memory exploit attempts and exclusions
- Full review of script control events and exclusions
- Thorough review of deployed agent version and update statuses
- Thorough review of new product features and upgrades

Clients are brought back to a state of zero active threats and can once again move into a state of PREVENTION.

Ensure your environment remains in a state of prevention by maintaining your ThreatZERO status. Contact Cylance Consulting or your technology provider for details on ThreatZERO Prevention Assurance.