Cybersecurity is a pressing issue for virtually all industries and businesses of all sizes. Most organizations agree that they must be prepared for the inevitable. Those with a well-prepared incident response plan can respond to incidents more quickly, and minimize the potential liability that can arise from the breach. As part of that plan, outsourcing incident management is a viable security approach for many organizations.

Cylance® Consulting’s Incident Containment (Response) service provides the investigative support and direction an organization needs during an incident. Road maps for remediation will be planned and executed by our world-renowned experts to ensure the incident comes to a close.

Service Overview

Cylance Consulting will assist your organization with responding to a suspected security incident. Our approach is to stop the active threat while applying proprietary tools and processes to quickly diagnose the environment and remedy the situation. Activities include:

- Incident Containment:
  - Investigative support and direction
  - Malware, forensic, and log analysis
  - Remediation planning and assistance
  - Regular status reporting and project management-related activities
  - Reporting and/or presentations associated with findings and recommendations

- Forensics Investigation:
  - Determine the investigation scope
  - Create an investigative plan
  - Conduct forensic acquisition of electronic data
  - Adhere to strict chain-of-custody procedures
  - Analyze acquired data
  - Report and/or present on findings and recommendations

63% of respondents agreed that incident response has become more difficult over the past two years.

Deliverables

Cylance Consulting will furnish a comprehensive report detailing:

- Testing results via a graphic summary
- A strategic remediation roadmap
- Our findings, including:
  - Name and details of threats discovered
  - Vulnerable host/IP
  - Severity of vulnerability
  - Screen shots
  - Detailed recommendations
  - Priorities including assigned owners

Ensure your organization has access to experienced IR experts before you are faced with a security incident. Contact Cylance Consulting or your technology provider to discuss your incident response needs.

Benefits

- World-renowned experts work synergistically across our practice areas to deliver consistent, best-in-class services anywhere in the world
- Incorporates artificial intelligence into tools and processes to more efficiently and effectively secure the environment to PREVENT attacks from happening
- Utilizes multiple techniques to collect information, assess data, provide a risk profile, recommend actions, and highlight notable strengths for an organization
- Techniques are designed to not impact your operations in any way

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