

Offering	Description	Purpose
<b>Managed Prevention</b> (formerly ThreatZERO Prevention Assurance)	Subscription based, end-to-end Cylance® product optimization and maintenance services. Foundational ThreatZERO elements coupled with quarterly maintenance, review, and reporting.	Achieve and maintain a consistent state of <i>prevention</i> for the lifetime of the solution license. A fully implemented, tuned, and maintained environment ensures maximum security and ROI with minimized effort dealing with new threats and detections across the environment.
<b>ThreatZERO (Foundational)</b> (formerly ThreatZERO Plus)	Complete implementation and operationalization of CylancePROTECT® and CylanceOPTICS™. Delivered as a one-time business outcome based service to the client.	The foundational implementation and operationalization service of CylancePROTECT and CylanceOPTICS. The ThreatZERO team works with the customer to ensure the environment is completely implemented, tuned, and in a state of <i>prevention</i> from cyberattacks.
<b>ThreatZERO Resident Expert</b>	Dedicated, on-site staff augmentation services. A Cylance security expert with Cylance product expertise is dedicated to the success of the solution in the customer environment.	Dedicated on-site ThreatZERO resources for medium to enterprise customers with staff limitations, complex or geographically distributed environments, or limited in-house subject matter expertise.
<b>ThreatZERO Assurance</b>	Subscription-based ThreatZERO for <i>existing</i> ThreatZERO clients. Must have previously purchased ThreatZERO.	Provides add-on quarterly maintenance and remediation strategy to address discovered gaps in a customer's implementation and utilization of Cylance solutions.
<b>ThreatZERO + Compromise Assessment</b> (formerly ThreatZERO Advanced)	Foundational ThreatZERO coupled with a Compromise Assessment.	Achieve <i>prevention</i> and determine if there has been a previous or actively occurring incident. Can also identify stolen credentials, account misuse, and other potential indications of compromise.
<b>Managed Prevention and Response</b>	Delivers solution optimization and adds varying levels of monitoring and threat intelligence.	Couples automated prevention utilizing the ThreatZERO tools and processes with the visibility and awareness of smart hunting capabilities that leverage AI.
<b>ThreatZERO Training</b>	Best practices training.	Classroom style training courses enable customers to properly implement and administrate the Cylance solution suite. Delivered both on-site or remotely.